



## Privacy Policy – FVLCRUM Websites

[www.fvlcrum.com](http://www.fvlcrum.com) & <https://fvlcrumfund.clearinghousecdfi.com>

*This policy was updated: 1/11/2021*

This privacy notice discloses the privacy practices for <https://fvlcrumfund.clearinghousecdfi.com>. This privacy notice applies solely to information collected by this website. It will notify you of the following:

- **Information Collection, Use, and Sharing:** What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
- **Your Access to and Control Over Information:** What choices are available to you regarding the use of your data.
- **Security:** The security procedures in place to protect the misuse of your information

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### Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to and collect information voluntarily provided via the Contact Form (<https://fvlcrumfund.clearinghousecdfi.com/contact-us/>), email, or other correspondence. The only information collected by Clearinghouse CDFI is information relevant to your application or request. We do not sell or rent this information to anyone.

The information collected includes the following:

- Email Address
- Telephone Number
- Social Security Number
- Address
- Date of Birth

We will use your information only to respond to you regarding the reason you contacted us, such as to evaluate your organization as a potential borrower. We will not share your information with any third party outside of our organization, other than: (1) as necessary to fulfill, evaluate and respond to your request or (2) as inherent to the following platforms which provide and support the functionality of our website:

- **iContact** (email purposes)
- **Google** (analytics; no personally identifiable information)
- **Formsite** (supports the Contact Form & the Credit Authorization Form)
- **Salesforce** (customer relationship Management software)
- **nCino** (customer relationship management software)
- **Mint Design Agency** (standard web development; no access to sensitive information)
- **Individual Contractors** (standard web development; no access to Credit Authorization Form information)
- **WordPress** (website platform)
- **GoDaddy** (domain hosting)



Unless you ask us not to, we may contact you via email in the future to discuss your project or investment, share new products or services, or inform you as to changes to this privacy policy.

### **Your Access to and Control Over Information**

You may do the following at any time:

- Opt out of any future contacts from us.
- See what data we have about you, if any.
- Change or correct any data we have about you.
- Instruct us to delete any data we have about you.
- Express any concern you have about our use of your data.

The following are the methods by which you may access and control your information:

- **Email:** Subscribers may opt themselves into / out of lists via the iContact user profile management, which is displayed on every marketing list email.
- **Other sensitive data:** Email [marketing@ccdfi.com](mailto:marketing@ccdfi.com) and your request will be forwarded directly to CCDFI's processing & loan servicing staff.

### **Security**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Whenever we collect sensitive information (such as social security details for a credit authorization), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

### **Notice of Change in our Privacy Policy**

Should there be any change in our privacy policy, that change will be noted on this webpage with an "Updated" date/time indication, as well as on the downloadable PDF copy.

### **Links**

This website may contain links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

**View Full Policy Online:** [FVLCRUM Privacy Policy](#)